

FREQUENTLY ASKED QUESTIONS

Is there a dress code?

At Lofi you can dress and express yourself in any way you feel comfortable with. Be respectful to each other and let everyone express themselves in any way they want to.

However football shirts or any kind of insulting apparel like explicitly discriminatory shirt prints can be denied access.

What are Lofi's opening hours?

Lofi's opening hours may vary. We host day and night events, so always check our Facebook page for exact opening and closing hours.

I can't find the email with my ticket. What should I do?

If you can't find your ticket anymore, you can resend your tickets through our ticket provider Eventix with the following link.

I've lost something in the club; do you have a lost property department?

Did you lose something valuable during an event? If the item in question was still around after the club closed, we will make sure you'll get it back.

Please send an email with a detailed description about the item you've lost and the day of your visit to lost@lofi.amsterdam. Mails concerning lost items will be replied on Tuesdays. We only hold onto items for 4 weeks. After this time, the items will be disposed of.

Am I allowed to take pictures in the club?

At most of our events you are allowed to take pictures with your mobile phone. Unless otherwise indicated at the entrance. Nevertheless it is strictly prohibited to use your flash. By trying to capture the moment, you end up ruining it. When caught using flash, and visibly annoying either the DJ or other visitors, Lofi holds the right to eject you from the club without warning.

What do I do when tickets in pre-sale (online) are sold out?

For most of our events we save limited tickets at the door. The earlier you come, the bigger the chances are of obtaining a ticket. Not sure if there is any door sale? Send us a message through Instagram or Facebook and we try to be as responsive as possible. In the meantime you can check www.ticketswap.com for second hand tickets.

Where can I buy tickets?

You can buy tickets for Lofi through our website. For any information or questions regarding Eventix ticketing policy, please follow this link.

What is the minimum age to enter Lofi?

The minimum age for entering Lofi is 18.

What is Lofi's search policy?

Visitors of Lofi may be searched. Refusal to cooperate can result in the denial of access to the club.

Can I pay by card and/or with cash?

Lofi is a cashless club, which means you can only pay by card at our venue. We accept all major credit- and debit cards.

Can I buy cigarettes at Lofi?

No, we don't sell cigarettes at Lofi, so please come prepared.

Can I smoke?

You can smoke at the designated areas, but certainly not inside our Warehouse.

Can I leave the event and re-enter?

It is not possible to leave the event and re-enter. In = in, out = out.

Do you have lockers at Lofi?

Yes, we have big and small lockers available. Don't forget to take everything out when leaving the event. All of our lockers will be reset after the event and can be used the next day or night for another event. Lofi is not responsible for stuff that is left in a locker.

I'm enthusiastic about working at Lofi! Do you have open vacancies?

We are always looking for highly motivated people to join our team! Take a look at our open vacancies here or send an email to jobs@lofi.amsterdam

Where can I find the toilets?

There are two gender neutral toilet groups. You can find one inside our Warehouse, upstairs. The second one you can find in the back of our Courtyard, which is also available during the winter/indoor events.

Is there a disabled toilet at Lofi?

Yes, there is a disabled toilet available at Lofi. You can find it outside in the back of our Courtyard.